



NEWSLETTER
APRIL 2021



CONTENTS

Putting the customer first

Confined Space Training

New Team Members

We are proudly working hard and continuously growing for the last two decades. We are driven by customer service, known for our **honesty, integrity and dedicated work ethic.**

Our customers enjoy our user - friendly online system 24 hours a day , seven days a week!

Values most important to us:

HONESTY: We strive to honestly maintain our professional operation while endeavoring to provide access to diverse service

CUSTOMER SERVICE: We always do what customer wants. No matter how much time and effort it takes, the customer is the reason we are here, they are our boss

HARD WORK: By working hard, we also mean having a can-do attitude. A technician with a positive attitude is more productive than a technician who only sees reasons why a job cannot be completed

TRAINING & DEVELOPMENT: Working at National Plumbing is a commitment to training. Our technicians are the best trained in the industry





Building Customer Relationships

Our top priority at National Plumbing is putting our customers first. We know that listening to our customers is an integral part of our service and that taking action based on what they say is just as important. Our goal is to identify what our customers are looking for and deliver services and experiences that meet and exceed their expectations

Happy Birthday!

National Plumbing wishes a very happy birthday to **Denzel!**



Confined Space Training

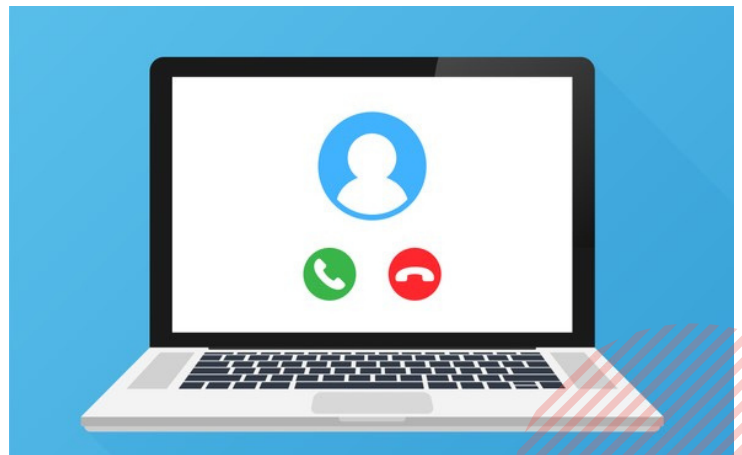
DATE: Sunday, April 18th 2021
TIME: 01:00 pm PST



Coming up is a **Confined Space Training** exclusively for our technicians by a highly experienced instructor. The training will be for 6-8 hours in a **live online session**. You can attend it from your home.

This training is valued at \$800-\$1000 if you choose to do it individually. The company will cover the cost of training as well as will pay you for the hours you spend for the training.

We strongly encourage you to take this training as the Confined Space Certification is a very valuable skill set for your career.



Welcome Aboard

We welcome the newest team member **Jesse** to our team! Wishing him all the best on his journey with National Plumbing.